



# Nevata Instruction Manual NBPS200-1R/-2R and HD

# Thank You!

Thank you for choosing Nautic Alert<sup>®</sup> Nevata. Proudly engineered and assembled in the USA. We are confident your new purchase will provide an outstanding experience and years of durable, next-generation bilge technology without the float switch. Please take a few minutes to read through the instruction manual and familiarize yourself with the installation and setup process.

To ensure you have the latest instruction manual, please visit https://www.nauticalert.com/support/instruction-manuals/

# **Technical Specifications**

**Operating Voltage:** 12 and 24V DC systems. Absolute min/max 10V-37V

**Operating Current:** 

**Does not include bilge pump or external siren:** 20mA (12V), 24mW **With Bilge Pump:** See bilge pump electrical specifications

Sensor Range/Granularity/Accuracy: (From bottom of sensor) 1 to 32 inches, .1inch, +/-.1inch

Bilge Pump Max Current/Power: 16A/300W

**Operating Temperature:** -20 to 55C

Transducer Frequency: 44KHz to 46KHz

Certifications:

UL 508 Compliant



Enclosure: Watertight and submersible

Patents: US8531316 B2, USD687733 S1, US20140266793 A1

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### Nevata Background

Nevata is the most advanced, comprehensive bilge controller ever created for early detection of critical bilge events. By sitting above the waterline, Nevata revolutionizes bilge technology by eliminating the root cause of many bilge-equipment failures, the water and sludge, and does so with a next-generation wireless design that integrates and eliminates multitudes of components, wires, and potential points of failure. Nevata implores advanced anti-slosh logic, a pump watchdog, and a multitude of other features designed to increase reliability and safety in the bilge.

Nevata "sees" the waterline and learns the electrical characteristics of the attached pump, so it's like having a first mate sitting and watching the bilge at all times. A dual-pump Nevata can even auto-switch pumps when one pump doesn't work or is ineffective at removing water.

Every week Nevata will test the attached pump(s) to ensure they turn on as expected, which is very useful in identifying corrosion on connectors as a result of submerged connections, making sure the pump stays active and doesn't sit idle too long, and helps prevent against unexpected pump failures that would otherwise go undetected.

Most bilge issues start with a developing leak, and with Nevata and Insight, the system learns how often the pumps usually cycle, and can identify a leak forming in the very early stages. When a boat is sitting unattended, the amount of water in the bilge is a good data point, but a more critical data point is knowing when all of a sudden, a pump has cycled three times in an hour when it usually only cycles once every other day. Detecting an issue ahead of a high-water condition, while the bilge system is still operational, is key to preventing catastrophic losses. After all, high-water alerts only let you know once a boat is sinking, a developing issue has transpired, and now the bilge system has failed, with no useful information. All Nevata notifications deliver detailed information, **which also includes the exact water level**, so you can make an informed decision of how to react.

A customizable runtime fault can notify of continuous pump operation, in the event incoming water is overpowering the pump's capacity. On dual-pump Nevatas, a larger backup pump can be connected and Nevata will auto-switch to that pump if the primary pump is deemed inadequate. Likewise, if a blockage occurs, and the pump is ineffective at removing water, Nevata will auto-switch pumps and warn of pump trouble if the other pump is effective at removing water. This feature is useful for detecting jammed impellers, outlets, or other such scenarios. In this case, Nevata will not run one pump forever waiting for water to be removed, burning up the pump or otherwise wasting valuable battery capacity needed to run the backup pump. Nevata also warns of high water, but also supports an additional higher critical water threshold that can notify a harbor master or third party when an immediate pump out is needed.

With Nautic Alert's advanced cloud solution, even more advanced analytics are possible, such as premature pump failure detection based on pump current consumption and total accumulated pump runtime, detection of pump degradation based on the pump cycle periods taking longer and longer to remove water, and other advanced notifications and analytics that contribute to Nevata being the most advanced bilge controller ever created.

### Nevata Features

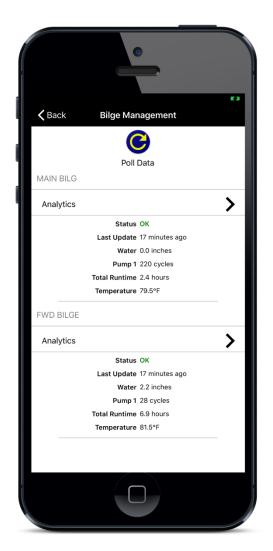
Hardware Features	Nevata -1	Nevata -2	Others
All components out of water/sludge	Х	Х	
Wireless Connectivity	Х	Х	
Pump Watchdog	Х	Х	
Anti-Slosh Pump Drive Logic	X	Х	
Integrated Manual Override	Х	Х	Standalone
Integrated Custom Solid State Pump Switches	Х	Х	Standalone/fixed
Integrated Pump Cycle Counters	Х	Х	Standalone/fixed
Integrated Custom High Water Detection	Х	Х	Standalone/fixed
Integrated Critical Water/3 <sup>rd</sup> Party Notify	X	Х	
Integrated Pump Runtime Counters	Х	Х	
Integrated Pump Max Current Stats	Х	Х	
Primary/Backup Pump Auto-Switching	Х	Х	
Works with external backup float and override	Х	Х	

Normal Detection Features	Nevata -1	Nevata -2	Others
High Precision Water Level (1/10 inch)	Х	Х	
High Water Detection	Х	Х	Standalone/fixed
Critical High Water	Х	Х	
Nevata Offline Detection	Х	Х	

Early Detection Features	Nevata -1	Nevata -2	Others
Weekly Pump Test	Х	Х	
Developing Leak Detection/High Pump Activity	Х	Х	
Pump Runtime Detection	Х	Х	
Pump Failure Fault Detection	Х	Х	
Pump Overcurrent Fault Detection	Х	Х	
Pump Plumbing Trouble Detection		Х	
Pump Failure/Trouble Auto-Switching		Х	

Advanced Analytic Cloud Features	Nevata -1	Nevata -2	Others	
Pump runtime/cycles trending	Х	Х		
Pump current trending	Х	Х		
Pump/Plumbing degradation trending	Х	Х		

### Mobile App Nevata Analytics (Requires Insight)



Each Nevata displays real-time water level and statistics when an On-Demand data request is made via the "Poll Data" button.

Nevata analytics provide vital insight into developing issues. Unlike the data above, the analytical data does not need to be requested and is automatically uploaded.

A developing leak can be observed over time, and quickly compared to when the boat is moving versus stationary with the runtime analysis.

Cycle time and current draw can be used to pinpoint a blockage or pump getting ready to fail.



### Nevata Wiring, Pump, and Placement Precautions

Nevata is designed to use the same existing wiring as an existing float switch. Nevata must directly drive the bilge pump and cannot drive the pump through a relay switch.

Alternatively, Nevata can be used in monitoring mode, where it will simply report the water level in a compartment. In this case, the pump should not be connected to Nevata.

Rule 2000 and 4000 pumps are highly recommended for best operational experience. Smart pumps should be avoided, as Nevata needs to be able to energize a pump and receive feedback for pump current draw immediately. Some smart pumps have delayed starts which can cause Nevata to otherwise generate a pump fault.

The chosen pump must draw at least 200mA dry. For that reason, smaller 500GPH pumps should be avoided, as Nevata can generate a pump fault due to such a small amount of pump current drawn.

If a dual-pump Nevata is used, and configured for dual-pump operations, the secondary pump must be co-located at the same elevation as the primary pump.

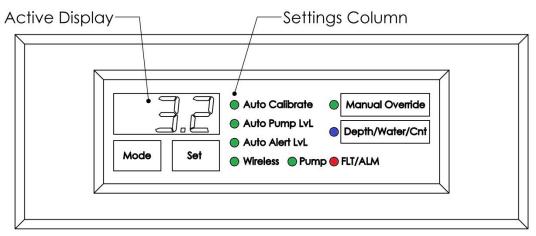
Loud acoustic environments, such as engine rooms, should use an HD series Nevata and not a 200 series Nevata.

Certain ultrasonic hull cleaners and electric motors may interfere with Nevata water level measurements, and should be tested with Nevata during installation. It is recommended to apply advanced filter settings using Insight's advanced Nevata Settings in the event that interference is observed (See Insight instruction manual).

Nevata should be located 8-12 inches from a flat bilge bottom for best acoustic response. If this is not possible, or if a sufficiently large flat bottom is not guaranteed, the ignore acoustic signal loss setting should be enabled from Insight so that any intermittent loss of depth readings is ignored.

A backup float switch is **required**, and should be elevated such that it does not attempt to power the pump before Nevata does if Nevata is the primary bilge pump source. Alternatively, Nevata can be a backup to a float switch or other bilge system. In this case, Nevata's pump activation level should be higher than the float's such that it does not attempt to simultaneously power the pump, otherwise it may generate a pump fault condition due to all current flowing through the float switch rather than Nevata.

### Nevata Introduction



*Mode/Set Button:* Used to toggle through and modify Nevata's settings. Nevata's settings include:

- Auto Calibrate-used to calibrate and set the "zero" inch mark of liquid in the bilge area to be measured, once Nevata has been mounted in a fixed location.
- Auto Pump LvL-the number of liquid inches measured before activating the attached bilge pump. Requires Nevata calibration.
- Auto Alert LvL-the number of liquid inches measured before activating siren. Requires Nevata calibration.
- Wireless- enable (green), and disable (red) Wireless Sync 🕼.

Pressing mode will toggle through the above settings. A blinking setting LED indicates that setting is currently selected. Pressing set will change the selected settings' value.

*Manual Override Button:* Used to manually power the attached bilge pump(s). A solid/blinking green LED indicates the primary/backup pump is active

**Depth/Water/Cnt Button:** Toggles between displaying the depth (yellow) (distance between the Nevata and measured obstacle in inches), the water level (blue) (the amount of measured liquid in inches), and counter mode, meaning the total count of pump activations (yellow and blue). Water level and counter mode can only be displayed once Nevata has been successfully calibrated. The pump counter(s) can be reset by activating the manual override while in counter mode.

**FLT/ALARM:** Fault and alarm indicator. Used to indicate a fault condition (solid red) such as a failed bilge pump, invalid reading, etc..., or high water alarm condition (blinking red)

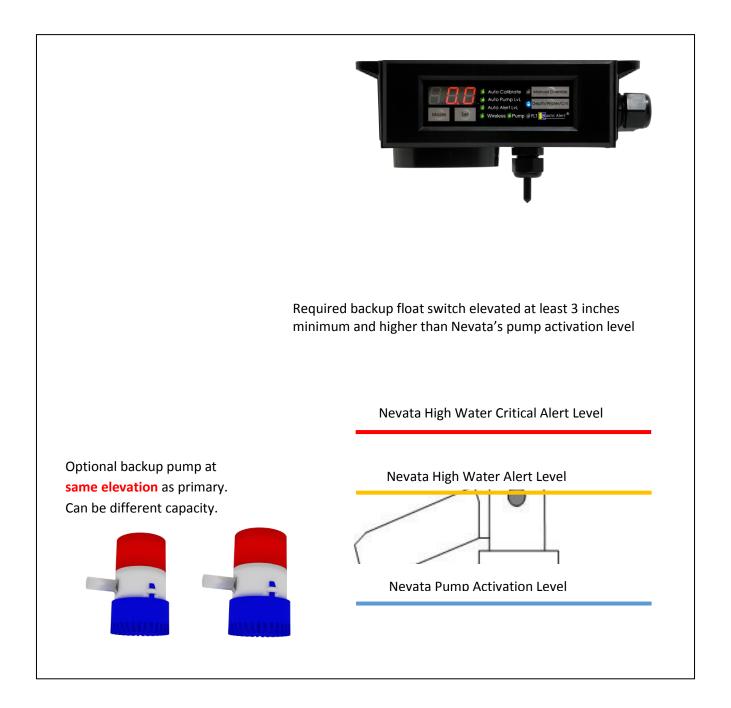
**Pump:** Indicates the actual pump status. Solid green if the pump is active and drawing power.

**Note:** Additional settings and values can be accessed from Insight and are not accessible from Nevata's display. See Insight's instruction manual for a description of these, which includes total pump cycles, runtime seconds, max current consumption, and additional settings that effect operation.

### Nevata as Primary

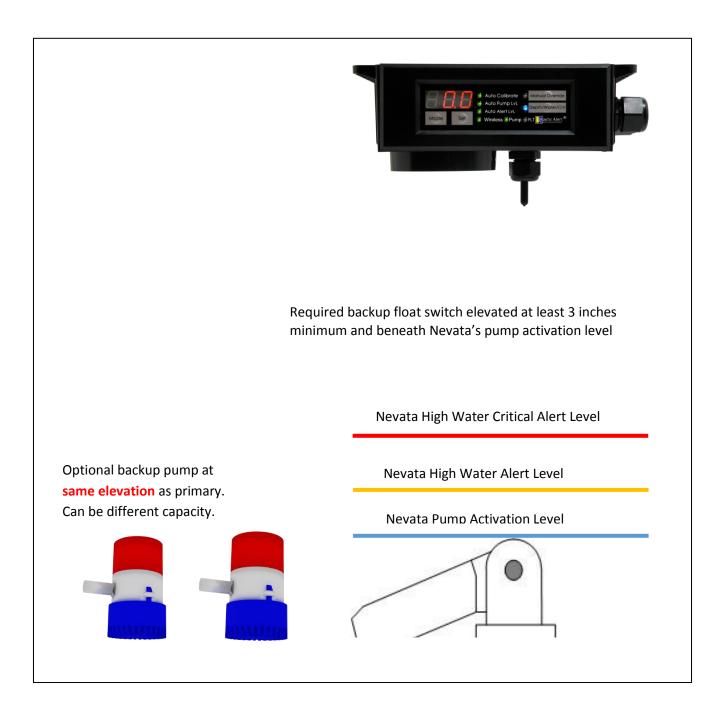
Nevata is designed to work in combination with a backup float switch and/or external manual override. Nevata contains a built-in manual override, however, it is recommended to keep the existing toggle switch as a backup to Nevata and Insight's wireless Nevata interface. Nevata can be wired in parallel with existing floats and manual override switches.

If a dual-pump Nevata is used, both pumps must be co-located at the same elevation. On dual-pump Nevatas, Insight's wireless Nevata interface can be used to disable secondary pump operation, if desired.



### Nevata as Backup

Nevata can also be a backup to a float switch and/or external manual override. In this case, Nevata's pump activation level should be higher than the primary external source.



# Simplified Schematic

			Nevata		
12V_OR_2	240		Pump Switches		
	· · · · · · ·	1	High Water		
			ingri macoi		
			Critical Water		
			Manual Overrides		
		1	Pump Cycles		
	• • • • • •		Found Choice		 Backup Pump
			Pump Runtime		 Backup Pump Optional
			Auto Pump Swapping		 Same Elevation
	• • • • • •				 
				* · · · ·	
			Float Switch Optional		 
		1			 Primary Pump
	• • • • • •				 i nindi Virdinbi i
			Manual Override Optional		
			indiade exerned opcional		

Here, multiple **required backup** elevated floats **and/or** manual override switches can be wired in parallel to the attached pump(s), if already available on a refit install.

A single-pump Nevata will only operate a primary pump.

A dual-pump Nevata can operate both a primary and backup pump co-located at the same elevation, or can be setup to act as a single pump Nevata via Insight's Advanced Nevata Settings Screen shown below.

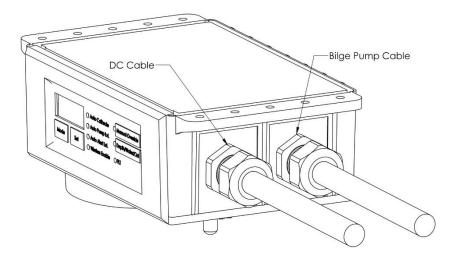
Nevata Advanced Settings	+
Num Pumps Controlled Override Disabled, 2 pumps	
Force Calibration Depth Uncalibrated, Force calibration depth	
Max Current: Unknown Max Current: Unkno	own

## Step 1- Connecting the Bilge Pump(s)

Ensure your bilge pump(s) fit the electrical ratings below.

WARNING: Current Ratings based on 300 watts:

12V DC and 16A max output to a DC Bilge Pump 24V DC and 12A max output to a DC Bilge Pump



**Note:** Ensure the DC cable is disconnected from any power source during this step, the use of waterproof butt connectors is highly recommended to help prevent connector degradation due to submersion.

#### **Cable Wire Description**

If your Nevata drives a single pump (DC cable and Pump Cable color descriptions are identical):

- Red pump power (+) (pump cable)/ DC power (DC cable)
- Black pump ground (-) (pump cable)/DC ground (DC cable)

If your Nevata drives a primary and secondary backup pump (Pump Cable has 4 wires):

- Red primary pump power (+)
- Black primary pump ground (-)
- White secondary backup pump power (+), or terminated if the secondary pump is disabled
- Green secondary backup pump ground (-), or terminated if the secondary pump is disabled

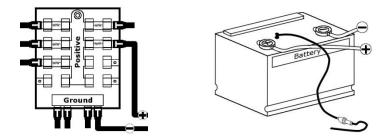
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**Note:** If your Nevata drives a primary and backup pump, and the backup pump operation is enabled, you must connect two bilge pumps at this time, before proceeding to Step 2. **Both pumps must be co-located at the same elevation.** 

### Step 2- Wire Nevata's DC leads to your boat's electrical system

The use of waterproof butt connectors and an inline fuse is recommended.

*Note:* Connect the DC cable's red wire to your positive source, and the black wire to ground.



*Elevate all of the cable connections such that water immersion is less likely. These should be higher than the bilge pump at a minimum, and at a lower elevation than Nevata.* 

Once the DC wires are connected to the power source, the display will light up with "000", followed by the firmware version installed on the device, which will show for a few seconds. There will also be an audible beep tone to indicate the device is operational.

*Note:* It is required to adhere to ABYC or USCG wiring standards depending on the type of boat being used.

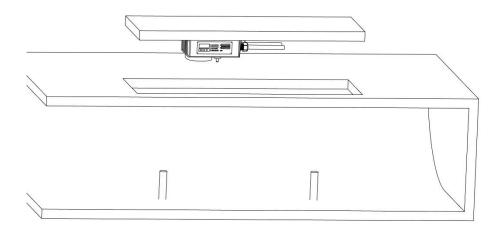
# Step 3A- Mounting And Calibrating Nevata With a Flat Bottom Bilge

Attempt to locate a mounting position over the deepest part of the bilge where the pumps will reside prior to permanently mounting Nevata.

**WARNING:** Ensure the bilge area is dry and does not contain any liquids before performing this step. If it is not, activate the maual override and leave the pump running during this step, such that minimal water is present.

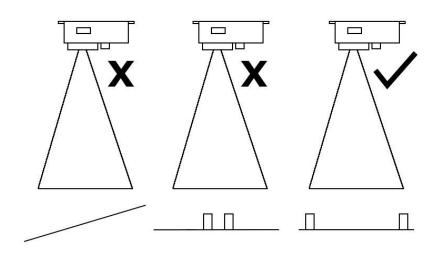
**Ensure a stable depth reading is observed** over several seconds before choosing a permanent mounting location.

A depth reading of around 12 inches is preferrable for optimal performance, although Nevata will operate from 4 to about 32 inches.



#### Mounting Nevata Diagram

**Note:** Locate a position that does not interfere with objects such as keel bolts, and provides a true measurement to the floor of the bilge and base of the attached pumps, rather than the top side of a bilge pump, keel bolt, etc... The farther away from obstructive objects, the better.

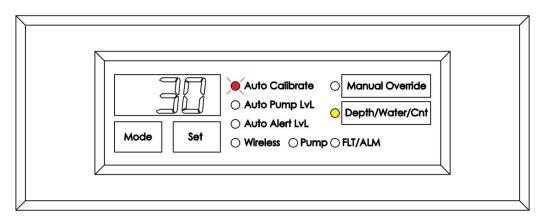


The first time your Nevata pairs with Insight, you will be prompted to quick configure your Nevata as shown below on Insight:



Hitting continue will calibrate Nevata and apply all default Nevata settings. If this step is skipped or not available, use the Nevata Remote View on Insight or Nevata's display interface to calibrate Nevata as shown below.

Press the "mode" button to select "Auto Calibrate", and the "Auto Calibrate" LED will begin blinking to show you are in the calibrate state. On Nevata, once you hit "set", the 30 second count down will begin. Within this time, it is necessary to mount Nevata in its permanent mounting location prior to time expiring. The final 5 seconds will emit a double beep. If using Insight, there will be no countdown timer.



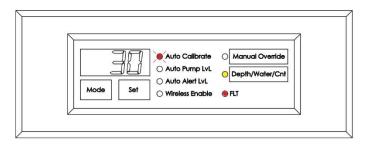
The calibration process will power on each attached bilge pump during this operation.

*Note:* Nevata must be recalibrated if either pump is replaced.

**Note:** This calibration step can always be repeated if, for example, the mounting location changes or count down expires prior to mounting Nevata properly.

At the end of the countdown sequence, the beep tones will stop and the "Auto Calibrate" LED will remain steady green to indicate the calibration was successful, and the display has returned to showing the run mode. That's it, your Nevata is now operational with the default settings.

If the calibration sequence was unsuccessful, on a Nautic Alert Insight, the reason calibration failed will be displayed.



See the troubleshooting section for reasons why the calibration sequence may fail. Once you have corrected the problem, pressing "set" will restart the calibration sequence to attempt calibration again.

## 3B- Mounting and Calibrating Nevata Without a Flat Bottom Bilge

If Nevata does not display a steady depth reading when attempting to measure the bottom of the dry bilge, it is possible to manually set the depth distance between Nevata's mounted position and the zero-inch water mark as shown below.

Measure the distance from the lowest point of Nevata's cone to the bottom of the bilge where the presence of water will create a flat surface large enough to account for a 30 degree beam angle in all directions from Nevata's cone as shown below. A smooth-hard surface object cutout can be used additionally to verify the measurement and provide a displayed depth reading, or can permanently be put in place to allow calibration under step 3A above.

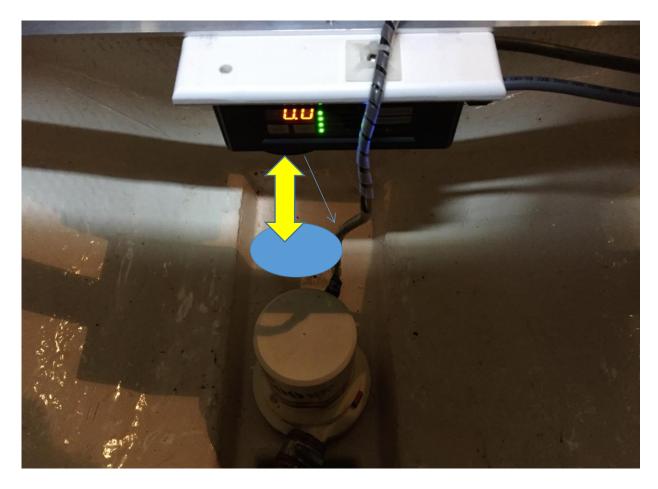


Image for illustration only and does not represent a non-flat bottom scenario.

Next, navigate to Insight's Advanced Nevata Settings Screen (See Insight Manual for reference) as shown below:

Nevata Advance	dSettings 🗲
Num Pumps Controlled Override Disabled, 2 pumps	
Force Calibration Depth Uncalibrated, Force calibration d	lepth
Max Current: Unknown N	lax Current: Unknown

Select "Force Calibration Depth" and enter the measured distance. During this step, the "Ignore Acoustic Signal Loss" option will be enabled as shown below. Note, these additional settings are only accessible once Nevata has been successfully calibrated.

Nevata Adva	nced Settings	+
Disabled, Default Setting	bld	
Ignore Acoustic Loss Disabled, Default Setting		2\4
Pump 1 Stats: Cycles Total: 2134 Runtime Total: 76 min Max Current: 0.7 amp	Pump 2 Stats: Cycles Total: 4 Runtime Total: 43 s Max Current: 1.8 a	

#### Ignore Acoustic Loss

When "Ignore Acoustic Loss" is disabled, Nevata will report a loss of water readings to Insight, which will send a signal loss fault event notification. Additionally, Nevata will automatically periodically cycle the attached pump and test for the presence of water using its learned pump abilities.

With this setting enabled, Nevata will treat the dry bilge condition as normal and wait for the presence of water to obtain a water-level reading and activate the pump. Nevata will not send a notification or periodically cycle the pump, other than the weekly pump test or when a valid water level is present.

### Customizing Settings

After Nevata has been successfully calibrated, default values have been assigned for the bilge pump level threshold, and the alert level threshold. (See the *Nevata Introduction* section for descriptions of these). To manually modify the default values, press "Mode" to select the setting, then press "Set" to change the value.

### Wireless Sync Functionality

**Note:** It is highly recommended to disable Wireless Sync <sup>(1)</sup> if a Nautic Alert Insight system is not being used with your Nevata, to prevent another Insight system from communicating and controlling it.

**Note:** By default, your Nevata will search for an Insight system to communicate with. Once your Nevata is paired to your Nautic Alert Insight, it will only communicate with that system. In the event your Nevata needs to be re-paired with another Insight, a factory reset operation may be required. See the "Factory Reset" section for instructions on how to do this. Alternatively, unpairing Nevata from a Nautic Alert Insight will cause Nevata to actively look for another Insight to pair with, thus, a reset defaults will not be required in this case.

#### Fault Indication

The "FLT" LED will remain solid red if a fault is detected. In addition, the audible alert will chirp once a minute while a fault is present.

A fault indication can occur for any of the following reasons:

- Problem powering attached bilge pump
- Trouble condition detected
- Transducer signal blockage (if "Ignore Acoustic Loss" is disabled)
- Nevata is out-of-range or no longer receiving a reflected signal once Nevata has been calibrated.
- An attempted calibration failed
- A pump has been actively running continuously for too long (30 minutes)

A fault indication will be removed automatically within 2-3 seconds of remedying the issue.

If Nevata attempts to power on the bilge pump, either automatically or due to the manual override, and the bilge pump is not detected to power on within several seconds, a fault will occur. This fault will remain, even after a complete power loss of Nevata, until the pump is successfully powered on.

Once a faulty bilge pump has been remedied, activating the manual override will clear a fault due to this condition if the pump powers on successfully. **If a bilge pump is replaced, a calibration sequence must be rerun.** 

*Note:* The audible alert will also chirp once a minute if the manual override is active.

*Note:* If your Nevata supports a backup pump, the fault can be due to a backup pump failure as well.

#### Safety Features

In the event a total submersion of Nevata occurs, or if the measured signal is lost while Nevata is calibrated, Nevata will automatically activate the attached bilge pump by default, unless the "Ignore Acoustic Loss" or "Invalid Readings Threshold" setting has been enabled.

**Note:** See Insight's Advanced Nevata Settings for additional information on optional settings.

### Periodic Pump Check

In the event the primary or backup pump (on dual pump models) is not activated within a 7 day period, Nevata will automatically power-up the pump for a few seconds to validate the pump powers on successfully.

#### Factory Reset

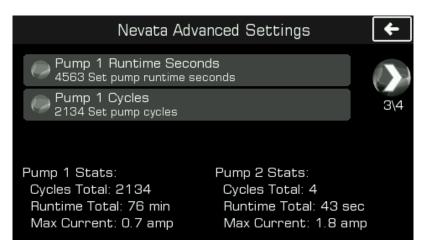
A factory reset should only be necessary if you wish to re-pair your Nevata to another Nautic Alert Insight, where the Insight is no longer available to unpair the device remotely.

To begin the factory reset, press "Set" while holding down the "Mode" button. When this is done properly, the display will turn off, followed by a long beep tone.

Once this process completes, the display will become active, the beeping will stop, and Nevata will be uncalibrated. At this time, Nevta will be actively searching for a Nautic Alert Insight system to communicate with.

### Total Pump Cycles and Runtime

Nevata keeps track of the total pump cycles and runtime seconds of each pump. These values can be read from the Advanced Nevata Settings screen on Insight, and are not accessible from the Nevata display. Additionally, both settings can be set in Insight's Advanced Nevata Settings screen as shown below.



Note: The cycles shown here are the total accumulated cycles, and **may be different from the pump** cycles shown from the Nevata's count function, which is intended to be periodically reset to give an indication of how often the pumps are cycling over time.

### Invalid Water Level Threshold For Refit Installs

Once calibrated, Nevata can ignore any water level readings above the critical water level threshold, if desired, as shown below with the "Invalid Readings Threshold" setting. This setting can be set to any depth greater than the critical alert threshold and the total installed depth available at one inch increments:

Nevata Adva	nced Settings	+
Disabled, Default Setting	old	
Ignore Acoustic Loss Disabled, Default Setting		2\4
Pump 1 Stats: Cycles Total: 2134 Runtime Total: 76 min Max Current: 0.7 amp	Pump 2 Stats: Cycles Total: 4 Runtime Total: 43 sec Max Current: 1.8 amp	

This feature can be particularly useful if using an elevated backup float switch, and you wish to prevent Nevata from attempting to simultaneously power an attached pump, which would create a pump fault condition since no current would flow through Nevata's internal pump switches.

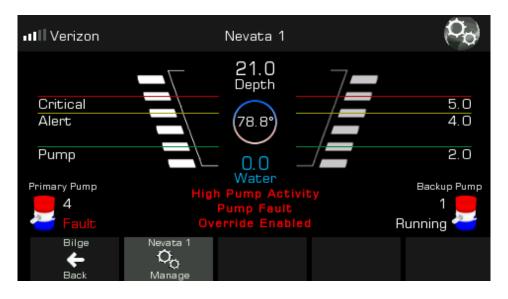
### External Voltage Sense

If using a backup float switch or external manual override, Nevata will sense the presence of an external source driving the pump, and increment the runtime totals for each attached pump automatically. An external voltage presence will not change the pump cycle counters.

### Insight's Nevata Display Quick Summary

Additional screen details can be accessed in Insight's instruction manual.

#### Nevata View



The Nevata display provides a high-level description of Nevata's settings, pump details, and any faults.

#### Nevata Remote View

The Nevata Remote View provides a 2-way bi-directional wireless Sync interface between Insight and Nevata. Additionally, this is where the continuous pump runtime setting and critical alert threshold are set.



### High Pump Activity Settings

Your Insight will keep track of pump usage statistics, and notify you in the event a bilge pump is being used more than nominal. This is very useful for detecting a leak in the early stages of development.

These settings are accessed by pressing a pump icon from the Insight View.

Nevata 1	+
Pump Activity Settings	
Pump Activity Period 1 hour	
Count: 3	
Reset Observed Activation Stats Max observed activations over period: 0	

### Additional Considerations

Avoid contact with degreasers and chemicals, as these can degrade the performance of Nevata.

Nevata is not intended to be used as a life saving device.

# Product Warranty Information

Visit <u>docs.nauticalert.com</u> for product registration and warranty information.

# Troubleshooting

#### Nevata will not power on

- Verify Nevata is connected to the DC electrical system, and the DC electrical system is at a proper voltage level
- Verify any in-line fuses are not blown between Nevata and the DC battery, and any applicable panel switches are turned on.
- Verify proper wiring polarity of the Nevata's DC cable assembly to the correct +/- DC electrical connections
- Verify waterproof connectors have been used with Nevata's DC connections, and that water submersion to the connectors has not corroded the wiring inside of the connector.

#### Nevata will not calibrate

- While Nevata is in the run mode, ensure that an adequate depth is present and visible on the active display when in depth mode, between 4 and 32 inches, and that this depth makes sense.
  Verify all the conditions are met per notes in the "Mounting Nevata" section
- Ensure no other ultrasonic device is within close proximity of your Nevata, as this can cause interference and false depth/water level readings
- Ensure both the primary and backup (if your Nevata supports two pumps) are connected, as they must power on properly during the calibration sequence.
- Distance electrical cables from proximity of Nevata's power path to the battery in case other electrical interference is interfering.

#### Bilge pump turns on too frequently

- Increase the bilge pump turn on threshold (See the *Nevata Introduction*)
- Remove electrical cables from proximity of Nevata in case electrical interference is causing false depth/water level readings
- Ensure no other ultrasonic device is within close proximity of your Nevata, as this can cause interference and false depth/water level readings
- Recalibrate Nevata to reset "zero" inch mark. See section "Calibrating Nevata"

#### Bilge pump turns on improperly

- A sudden change in temperature could falsely alter the depth and water level reading of your sensor. If the sensor is located in the path of draft currents, try increasing the pump turn on level or prevent sudden temperature drafts
- Ensure the temperature probe next to the transducer cone is free to operate in open air, and not influenced by any artificial heat or cold drafts
- Check the transducers to ensure there are no obstructions on or around their face, or in the cone. Ensure that any liquid that splashes onto the transducers is removed.
- Ensure that the depth your Nevata is mounted at is optimal to avoid splashing and contamination into the cone region.

- If your Nevata is mounted at a far depth (> 20 inches), try reducing the depth and recalibrating.

#### Sensor resets continuously

Ensure the length and size of the overall cable run from the Nevata to the boat's power source is sufficient for the load requirements of the bilge pump. When the bilge pump turns on, it will typically consume a large amount of current initially, which may cause a sudden voltage drop at the DC input to your Nevata sensor. If this occurs, Nevata will reset itself as a safety precaution, if the voltage drops less than the minimum required. A 24V DC system can provide the same amount of power as a 12V system, at half of the current that a 12V system would require. Larger bilge pumps, or pumps requiring long power cable runs will work more efficiently at higher voltages and reduce the voltage drop-out.

#### Fault indication is present

- See section "Fault indication" for possible reasons
- Check connection on bilge pump
- Activate manual override to ensure bilge pump(s) operates as expected
- Switch to depth mode and ensure depth measurement makes sense and is stable. See section "Depth and water level"
- Check for residue on the transducer face to ensure there is no blockage
- Ensure a flat surface is available at the bottom of the compartment being measured
- Ensure the min and max depth requirements are being met—4 to 32 inches

#### Nevata is not in the expected state during an initial calibration/install, or I want to factory reset

- See section "Mounting Nevata" for a description of how to select the calibration mode, if the calibration mode is not selected
- See section "Factory Reset"

### Additional Information

For support questions, please visit the Nautic Alert knowledgebase at <u>docs.nauticalert.com</u> or send an email to <u>support@nauticalert.com</u>.

If you wish to speak with us, you can reach us at 800-385-1674.

